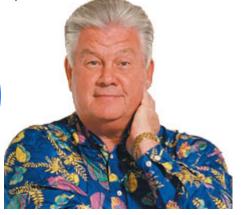
# The Metropolitan Club Foundation

Presents its 6-Credit CMI Spring Workshop

# A DAY AT THE



Nationally recognized speaker, author and lifestyle coach.



# Wednesday, April 15th Sleepy Hollow Country Club

777 Albany Post Road - PO Box 9245 - Sleepy Hollow, NY 10510

## **GUIDING THOUGHT:**

There are no difficult people, only different personalities for leadership to lead.

Most are better at handling issues than they are at dealing with people. When you handle the issue and avoid the person, the issue doesn't go away; it just keeps reappearing.

In this program, Richard examines the personalities of 18 animals and compares them to the people leadership has to work with each day. The result is a leader who understands people and addresses the issues by dealing directly with their personalities.

### Just some of the information covered includes:

- Learn the difference between a person and a personality.
- The five challenges faced by leadership when working with different personalities.
  - The 9 characteristics of an effective zoo keeper.
- An examination of the personalities of 18 animals and their comparison to the people leadership must lead.

The program concludes with the 13 Zoo's and Don'ts which are the core principles for becoming an effective zoo keeper.

Remember – It's a jungle out there!

9:30 Registration 10:00 Morning Session 1:00 Lunch & Meeting 2:00 Afternoon Session 4:30 Exam

A Day at the Zoo with Richard Flint - Wednesday, April 15, 2009

Club:		
Name(s):		

\_\_\_\_\_# A ending @ \$65.00 Per Person

Please mail with a check (made payable to MCF) for \$65 per person to:

MCF - 49 Knollwood Road - Elmsford, NY 10523